APRIL 2026 **72260/150C1A**

Time : Three hours Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer any TEN questions in about 30 words each.

1. List out the roles of a manager.

2. What are the levels of management?

3. Explain the importance of scientific management.

4. What is meant by policy? Mention different types of policies.

5. Define decision-making.

6. What is departmentalization in organizing?

7. Differentiate between authority and power.

8. What is meant by delegation in management?

9. What are the different types of coordination techniques?

10. Define the control process in management.

11. What is the role of business ethics in a corporate setting?

12. Mention the responsibilities of business towards the environment.

SECTION B — (5 × 5 = 25 marks)

Answer any FIVE questions in about 200 words each.

13. Discuss the process and significance of management as a discipline.

14. Explain the objectives and importance of planning.

15. What are the key steps in decision-making?

16. Describe the types of organizations and their structures.

17. Explain the meaning and importance of coordination in management.

18. Discuss the role of control and how it impacts business functions.

19. Explain the concept and importance of business values in ethical decision-making.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions in about 500 words each.

20. Explain the scope and nature of management with examples.

21. Discuss the importance of decentralization and its role in decision-making.

22. Describe the types of informal organizations and how they impact businesses.

23. Analyze the importance of business ethics in addressing internal and external ethical challenges.

24. Explain the significance of direction in achieving organizational goals.

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